



NEW CAR FACTS you NEED to KNOW

Notice to Consumers

It is not mandatory that you return your vehicle to an authorized dealership in order to maintain the integrity of your vehicle warranty.

Here are some things you should know:

- In each province in Canada, all automotive service professionals, dealerships or otherwise, must meet the same criteria in order to practice their trade.
- The replacement components used by this establishment to service your vehicle meets or exceeds the specifications of the components manufactured by the automakers parts suppliers.
- Consumer protection legislation in Canada favors the consumer. Dealerships cannot restrict the choice of where your vehicle is serviced for regular maintenance.

In order to maintain the integrity of your warranty, the maintenance schedule outlined in your vehicle owner's manual (or your extended warranty coverage contract) must be followed and documented.

Source – AIA Canada

- Active Green + Ross provides New Car Warranty Approved Service. We have the manufacturers maintenance schedules for all makes & models. So whether you're due for an oil change or your 100,000 km service, we can save you time & money... plus customers who provide their e-mail address receive automatic appointment reminders for their next scheduled service!

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