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## WHEN YOU GET A CASTROL EDGE OR GTX MAGNATEC OIL CHANGE



## **CONTEST RULES AND REGULATIONS**



This Contest is open to residents of Ontario who have attained the age of majority in Ontario at the time of contest entry and have purchased a Castrol oil change at a participating Active Green + Ross Complete Tire & Auto Centre location. This Contest is being conducted by Wakefield Canada Inc., exclusive distributor in Canada of Castrol brand products (hereinafter referred to as the "Sponsor") and will be interpreted in accordance with Canadian law.

## NO PURCHASE NECESSARY TO ENTER OR WIN

The Contest begins on or about 9:00 AM (ET) June 17, 2019 and ends at 11:59:59 PM (ET) on August 17, 2019 the "Contest Closing Date" (hereinafter referred to as the "Contest Period").

**HOW TO ENTER:** To enter, visit a participating Active Green + Ross Complete Tire & Auto Centre (hereinafter referred to as "Active Green + Ross") location during the Contest Period and purchase an oil change using any Castrol oil product ("Eligible Oil Change")¹. Upon entry of your Eligible Oil Change transaction in the Active Green + Ross point of sale system, including your name, address, telephone number and email address, your Eligible Oil Change transaction on your customer account will be assigned a promotional code ("Promo Code") which will result in your automatic entry into the Contest. Limit one (1) Contest Entry per Eligible Oil Change during the Contest Period.

To enter without purchase, print your complete name, address, city, province/territory, postal code, age, email address (optional) and daytime telephone number on a plain piece of paper and mail to: Castrol Active Green + Ross Contest, P.O. Box 61012, Oakville, Ontario, L6J 6XO along with a 100-word hand-written essay explaining how you choose your vehicle's oil and include the full address of the Active Green + Ross location nearest to you. Limit one (1) No Purchase Entry request per person. The Sponsor is not responsible for any mail-in entries that are lost, misdirected, illegible, damaged, incomplete, late or mutilated.

All potential winners are subject to verification of eligibility and compliance with these Rules before any prize will be awarded. Any attempt to enter more than the stated maximum number of entries may result in disqualification. Entrant may enter only on behalf of himself or herself. By participating in this Contest, each Contestant agrees and consents to abide by these Official Contest rules and by the decisions of the independent Contest judging organization, which shall be final and binding in all matters related to this Contest.

PRIZES: Throughout the Contest Period, two (2) Prizes, each consisting of a Vintage Castrol Cooler valued at approximately \$75, are available to be won at each participating Active Green + Ross location (the "Participating Locations"). There is a total of 140 Prizes valued at a total of \$10,500 available to be won during the Contest Period.

Sponsor reserves the right, in the event that a selected Prize cannot be awarded as described for any reason, to substitute another prize of equal or greater value, without liability. The odds of winning a Prize depend on the number of eligible entries received at each Participating Location.

<sup>1</sup> Trade up to a Castrol Edge or Magnatec Synthetic Oil Change and receive six-months of free Castrol Roadside Assistance (a \$50 value). If you qualify, ask your Active Green + Ross service representative for your membership card which will give you a PIN to go online and activate your membership. Castrol Roadside Assistance services include emergency roadside assistance, towing service, tire change service, emergency battery service, mechanical first aid, lost key service and more. Certain restrictions apply. Visit https://www.nsdmc.com/register for full details and to register.

**THE DRAWS:** At the conclusion of the Contest Period, each Participating Location will, within two (2) business days of the Contest Closing Date, securely submit their electronic file of customer names and/or customer numbers with the assigned Promo Code who purchased Eligible Oil Changes during the Contest Period (the "Eligible Entrants") to the Contest Administrator for the sole purpose of conducting random draws for the Prize winners. The Draws will be held at 580 Evans Ave. Toronto on August 23, 2019 at 10:00 AM ET to determine the Eligible Winners from each Participating Location. A total of two (2) Eligible Winners will be drawn from each of the seventy (70) Participating Locations.

Eligible Winners will be contacted by telephone or email. If a selected Eligible Winner cannot be reached by telephone or email within five (5) business days of notification, another eligible entrant will be selected from the remaining pool of entries received for the same Participating Location. All Eligible Prize Winners must correctly answer a mathematical skill-testing question administered by telephone or email in order to receive their Prize. If an Eligible Prize Winner fails to correctly answer the skill-testing question, he or she will forfeit the Prize and another Eligible Winner will be selected from the remaining pool of entries for the same Participating Location. Prizes will be available for pick up at Winner's Participating Active Green + Ross Location or delivered to the Eligible Winner's address within six (6) weeks of prize notification.

All Prize(s) must be accepted as awarded. Prize(s) are not redeemable for cash or credit, in whole or in part. Some restrictions apply. In the event that a Prize Winner is unable to accept a Prize due to reasons beyond the control of the Sponsor, no compensation or substitute prize will be provided. By accepting and redeeming the Prize, all Prize winners agree to release the Sponsor, Wakefield Canada Inc., its promotional partners, and their affiliated companies, agencies, and their respective officers, directors, employees, related entities, partners, principals, representatives, agents, licensees, participating Active Green + Ross locations, and their respective affiliates, successors and assigns (collectively the Contest Group), from any and all liability, including loss or damage due in whole or in part to the acceptance, possession, use or misuse of all or any element of a Prize (including, without limitation, any travel related thereto). All prize components and prizes are awarded as is, without any warranty whatsoever from the Sponsor, its promotional partners, including, without limitation, any warranty of merchantability or suitability for a particular purpose or any warranty that the prize component or prize is without defects or hidden vices, and such acceptance shall constitute an agreement by the winner to look solely to the manufacturer and the warranty provided by it, if any, should any defects in the prize exist. All prize winners acknowledge that the only warranty applicable to their prize is the standard manufacturer's warranty.

Neither the Sponsor, its promotional partners, nor the Contest administration and judging organization, are responsible for any problems or technical malfunctions of any telephone network or lines, computer online systems or servers, computer software problems or traffic congestion on the Internet or at any website or assume any liability for damage to entrant's or any person's computer resulting from participating in the Contest. In the event of a dispute as to the identity of a winner based on an email address, the winning entry will be deemed to be made by the authorized account holder of the email address at the time of entry. "Authorized account holder" is the natural person who is assigned an email address by an internet service provider or other organization responsible for assigning email addresses for the domain associated with the email address in question.

**ELIGIBILITY:** This Contest is open to legal residents of Ontario who have reached the age of majority in that province by Contest Closing Date except employees of Wakefield Canada Inc. (and persons with whom they are domiciled), employees of Active Green + Ross, their advertising and promotion agencies and the Contest administration and independent judging organization, and their respective officers, directors and agents.

**GENERAL:** This Contest is subject to all applicable federal, provincial and municipal laws and regulations. By entering the Contest, participants agree to be bound by these official rules and by the decisions of the independent administration and judging organization, which shall be final in all matters relating to this Contest. All entries become the property of the Sponsor and none will be returned. The Sponsor is collecting personal data about entrants for the sole purpose of administering this Contest. No further informational or marketing communications will be received by entrants unless entrants provide Sponsor (and its promotional partners and agencies) with explicit permission to send communications. By completing the registration form, all entrants consent to the collection, use and distribution of their personal information by the Sponsor for the purposes of administering the Contest (information is stored for approximately 1 year). For information on Sponsor's use of personal information in connection with this Contest, see posted Privacy Policy at http://wakefieldcanada.ca/privacy.shtml.

By entering this Contest, Prize Winners consent to the use of their entry, name, address, personal photograph and/or likeness in publicity carried out by the Sponsor, Active Green + Ross and/or its agencies without further notice or compensation.

If, for any reason, the online portion of this Contest is not capable of being completed as planned including, but not limited to computer virus, bugs, tampering, technical failures or other causes beyond the control of the Sponsor, the Sponsor reserves the right, in its sole discretion, to cancel or suspend this Contest or modify the Contest rules at any time without notice. Any attempt to deliberately damage any website or to undermine the legitimate operation of this Contest is a violation of criminal and civil laws, and should such an attempt be made, Sponsor reserves the right to seek remedies and damages to the fullest extent permitted by law, including criminal prosecution.

None of the Contest Group or any of their respective agents or representatives, officers, employees or directors shall be responsible in any way or bear any liability whatsoever in any way attributable to this Contest or a prize awarded in this Contest. By entering the Contest, entrant releases and holds the Contest Group harmless from any and all liability for any injuries, loss or damage of any kind to the entrant or any other person, including personal injury, death, or property damage, resulting in whole or in part, directly or indirectly, from acceptance, possession, use or misuse of any Prize, participation in the Contest, any breach of the Contest Rules, or in any Prize-related activity. The entrant agrees to fully indemnify the Contest Group from any and all claims by third parties involving entrant and relating to the Contest, including without limitation any claims of infringement of rights to copyright, privacy and/or personality.

In the event of any discrepancy or inconsistency between the terms and conditions of these Rules and disclosures or other statements contained in any Contest-related materials, the terms and conditions of these Rules shall prevail, govern and control to the fullest extent permitted by law.

Prizes(s) may not be exactly as shown in Contest publicity or promotional materials.

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Active Green + Ross is not a sponsor of this Contest.